



BRANCH PERFORMANCE MANAGEMENT
AND RESPONSIBILITY STATEMENT
for
Continental Van Lines, Inc.
Anchorage, Alaska

As a branch of Continental Van Lines, Inc. Seattle, Washington (Head Office), a FIDI FAIM accredited company, this branch has been designated as a FIDI affiliate.


FIDI affiliation requires this branch to operate under the same quality standards as the Head Office. Training and procedures are contained in the Head Office's FIDI FAIM Quality Manual. To ensure FAIM compliance, all staff who work on FIDI moves at this branch must have a working knowledge of the procedures contained in this manual.

This branch will report all FIDI move details to the International Traffic Manager at the Head Office who will verify FAIM standards compliance. The Head Office will also oversee any corrective actions required by this Branch.

On behalf of the Head Office:


Virginia M. Blaine
Vice President


Joseph G. Blaine
Corporate Operations Manager


Kenneth Wyman II
Anchorage Branch Manager